

Dog grooming Consent Form



Customer name _____

Contact number _____

Address _____

What is your preferred contact method for appointment reminders (please circle)

Phone call - TXT message - Email

I may occasionally post photos of the dogs on social media / my website, can you please confirm whether you give me permission to do this Yes / No

Dog name _____

Dog age _____

Dog breed _____

Male / Female

Allergies _____

Medical problems _____

Vaccinated: Yes / No

Spayed / Neutered: Yes / No

Vets name _____

Please review our policies below & over the page and sign and date at the bottom:

In making an appointment with Happy Paws Grooming I agree to these terms & Conditions

Emergencies: In the event of an emergency, I authorize this establishment to immediately seek professional veterinary attention for my pet (at my expense). I understand that all attempts will be made to contact me in the event of an emergency.

Coat condition: In the event that my pets coat is matted or extremely knotty, I understand that the groomer may have to shave the matts out rather than performing a painful de-matting procedure. I also understand that if my pet is heavily matted, there is an increased risk for clipper burn or cuts but I understand that all attempts will be made to prevent this. I understand that matted dogs take longer to groom and cause damage to the blades/equipment used and accept that there will be an additional fee on top of the standard grooming charge.

Health: I understand that grooming some pets can be stressful and I will inform the groomer of any current health problems (including heart and stress) that my pet has prior to the groom.

Cancellation: I understand that if I need to change the time or cancel my appointment, I must give at least 48 hours notice to my groomer to enable the time slot to be given to another client. Failure to do so will result in a 50%-100% charge for the allocated time slot.

Missed appointments: If appointments are missed without contact/notice a 50%-100% charge will be made to cover the missed slot. Two or more missed appointments will require payment up front and in full to secure my next booking. If a double slot (or more) is missed on one occasion payment will be required up front to secure the next booking.

Dropping off and collections: I understand that my groomer is working to a timed schedule, to enable them to keep to their schedule I will ensure my dog is not dropped off more than 5 minutes before my allocated grooming time (accept on a pre-agreed basis) and my dog will be collected no later than 15 minutes after the given collection time. Failure to collect my dog within this time may result in a small fee.
I understand that I cannot be more than 15 minutes late for my grooming appointment, if I am later than this I understand my groomer may turn me away and I will be charged for the missed appointment.

Fleas/Infections: I understand that I must inform my groomer 48 hours in advance if my dog has a flea infestation, I understand that my groomer cannot accept my dog if he/she has fleas as this will result in my groomer having to close the salon for in depth cleaning. Failure to inform my groomer of the fleas will result in a £10-£15 fee. I also understand that I must inform my groomer of any infections my dog may have a minimum of 48 hours before a groom (including conjunctivitis) as some infections are extremely contagious.

Female dog in Heat / pregnant: I understand that I must inform my groomer that my dog is in heat no later than 48 hours before my grooming appointment as my groomer cannot accept a dog in heat. I also understand that my groomer cannot accept a dog whilst pregnant and will tell my groomer in advance if I think my dog could be pregnant.

Toilet: I will make sure that my dog has been to the toilet prior to his/her groom.

Signed _____ Name _____ Date _____